How to take back control & do work that matters.

UXPA Conference 2025

Ira F. Cummings & Lisa Hagen

HOW'S WORK BEALLY GOING?

ECONOMIC INSTABILITY

DISRUPTIVE TECHNOLOGY

ERODING INFLUENCE

PERUASIVE BURNOUT

Sometimes you feel like...



Sometimes you feel like... On your work.



UNCLEAR VALUE

It doesn't have to be this way.

Take control of your circumstances.

PEOPLE

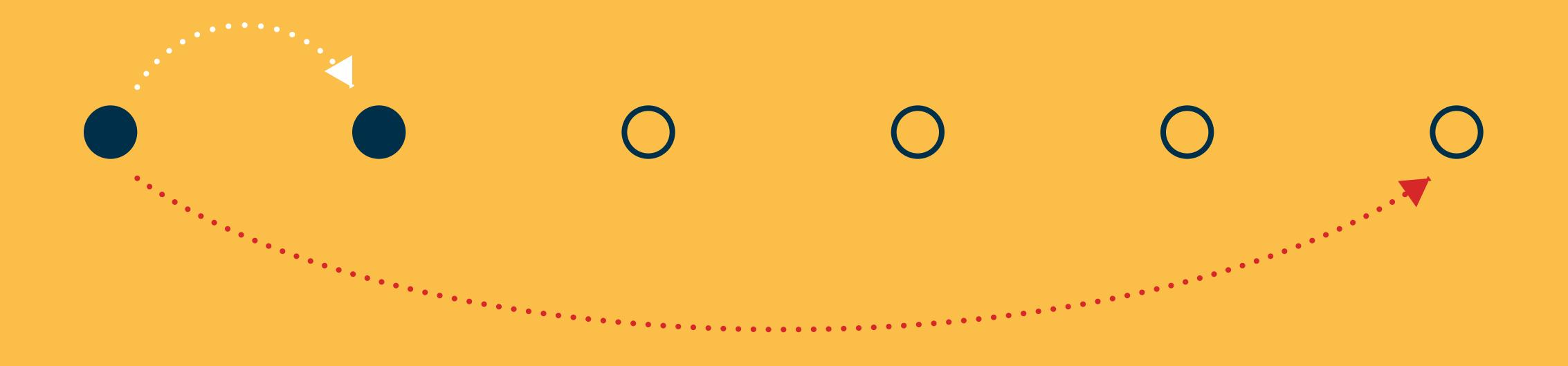
DO LESS TO DO MORE or AVOIDING DEATH BY PAPERCUT

Scrum is a process that optimizes





The super power of UX & design is



Help others make better design decisions

Let go where you can

Create a simple vision

Help others make better design decisions

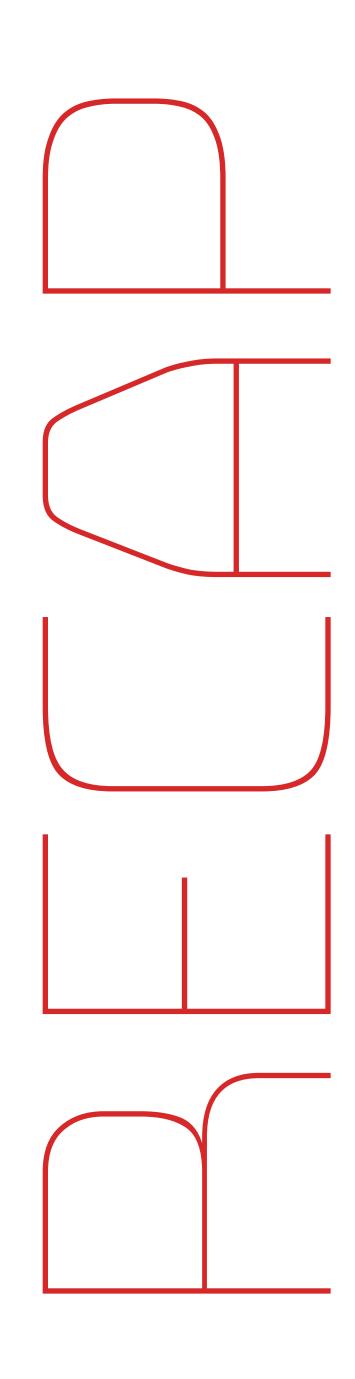
- principles
- design systems
- frameworks

Let go where you can

- design systems
- set targets
- let go

Create a simple simple vision

- start small
- bring others along
- align with the strategy



Favorable environment

Support others doing design

Remove bottlenecks

Create a vision



HOW YOU SHOW UP SHAPES HOW YOU ARE SEEN or FINDING WORK BESTIES

ADVOCACY PARTNER MODE MODE

Defend

Ask for inclusion

Explain process

React to requests

Push for buy-in



Shape direction

Join early

Speak their language

Co-create decisions

Build alignment

Reframe the work

Show what shapes decisions

Build trust over time

Reframe the work

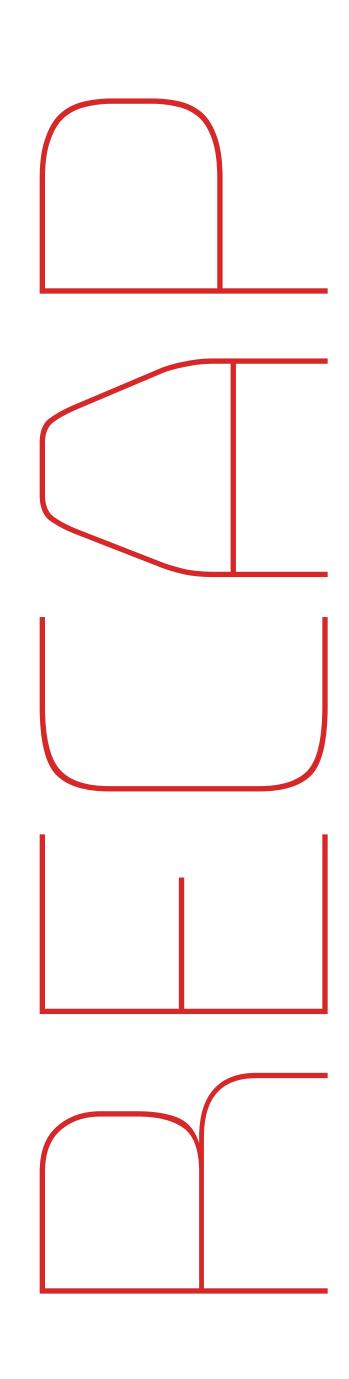
- language
- assumptions
- risk

Show what shapes decisions

- outcomes
- tradeoffs
- drafts

Build trust over time

- big picture
- empathy
- consistency



Common language

Get out of the weeds

Find a bestie

Be a partner



DESIGNYOUR OWNICAREER or MAKING SHOES FOR COBBLERS

THE SUNDAY

TAHE CARE

MONDAY ISAN OPORTUNITY

What can you get out of it?

What can you achieve?

where you want to go.

CHARGE IS HARD

Low effort, low cost

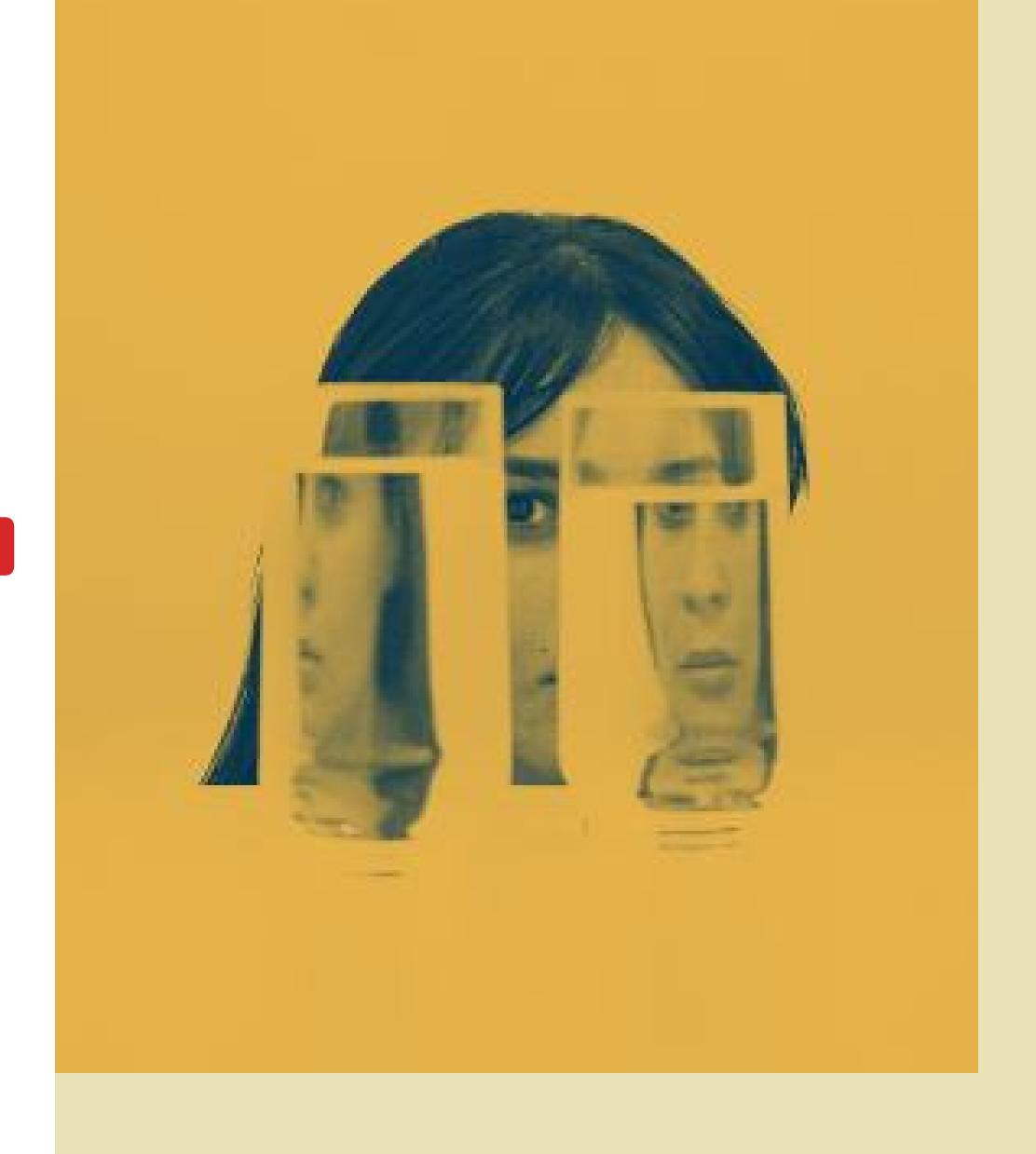
High effort, high cost

Fixed, immovable

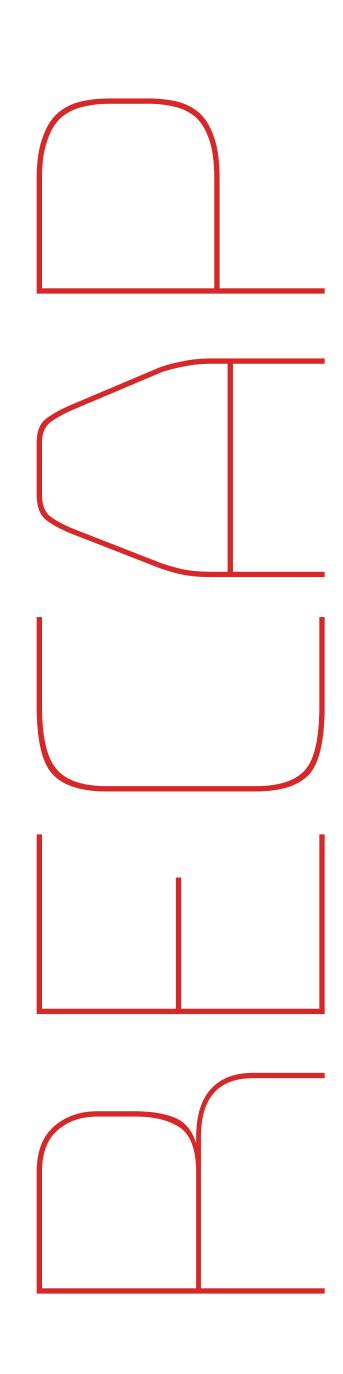


Weigh the benefits and costs.

Get more OBJECT TUEdistance.



DESIGNER



Prioritize self care
Chart your path
Find
opportunities



BRINGING IT ALLHOME

Don't hate your job.

You don't need a new job

You don't need permission

You don't owe the system

DIFFERENT

HOWCANWE HOLLP?



Lisa Hagen

Ready Steady | Product Coach lisa@bereadysteady.com





Ira Cummings Studio | Principal ira@iracummings.com



